

STARTING THE ENGINE

Do not use the spray products sold as starting aids.

1. Start the engine of the donor vehicle and allow it to run for a few minutes at a slightly increased idle speed.
For diesel-engined vehicles to be started: allow the engine of the donor vehicle to run for approximately 10 minutes.
2. Start the engine of the vehicle to be started as normal.
If an initial attempt to start the engine fails, wait several minutes until the discharged battery has been recharged to a slightly greater degree.
3. Allow both engines to run for a few minutes.
4. Disconnect the jump leads in the opposite order from that in which they were originally attached.

Check the battery if necessary and have it recharged.

Tow-starting and towing away

SAFETY NOTE

Tow-starting and towing



WARNING

Due to system limitations, there may be malfunctions of individual functions when tow-starting/towing with activated Intelligent Safety Systems, for example front-end collision warning with braking function. Danger of accidents. Switch off all Intelligent Safety Systems before tow-starting/towing.

STEPTRONIC TRANSMISSION: TRANSPORTING THE VEHICLE

General

Do not attempt to have the vehicle towed.

Safety instructions

Do not tow the vehicle



NOTE

If the vehicle is towed with an individually lifted axle, the vehicle can be damaged. Danger of damage to property. Only have the vehicle transported on a load platform.

Do not raise the vehicle



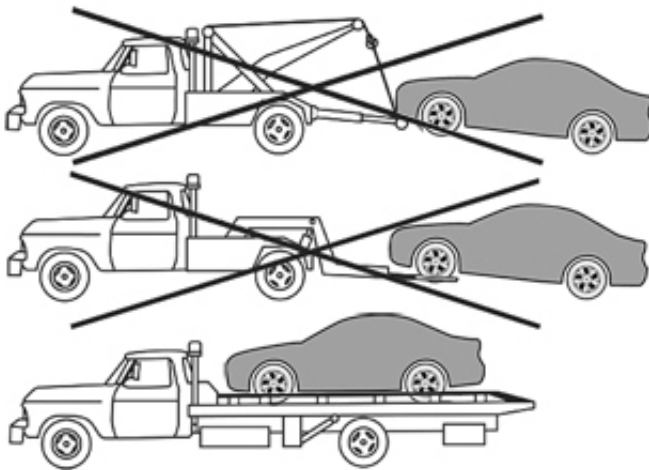
NOTE

The vehicle can become damaged when raising and securing it.

Danger of damage to property.

- Raise the vehicle with suitable fixtures.
- Do not raise or secure the vehicle by its towing eye, body parts or suspension parts.

Towing truck



Only have the vehicle transported on a load platform.

Pushing vehicle

To remove a broken-down vehicle from a dangerous area, it can be pushed for a short distance. The vehicle can only be pushed with selector lever in N position.

So that the vehicle can roll, proceed as follows:

1. **Switch on drive-ready state.**
2. Depress brake pedal.
3. Engage selector lever position N.

If there is a fault, it may be possible that a change of selector lever position is not possible.

Unlock the transmission lockout electronically if necessary.

TOWING OTHER VEHICLES

General

Switch on the hazard warning lights, depending on local regulations.

If the vehicle's electrical system has failed, the vehicle being towed must be made identifiable to following vehicles, for instance by placing an indicating label or the warning triangle in the rear window.

Safety instructions

Light towing vehicle



WARNING

If the gross vehicle weight of the towing vehicle is less than that of the vehicle to be towed, the towing eye can be pulled off, or the vehicle may no longer be controllable. Danger of accidents! Make sure that the gross vehicle weight of the towing vehicle is more than the weight of the vehicle to be towed.

Attaching the tow bar/towing rope



NOTE

If the tow bar or the towing rope is not attached correctly, other vehicle parts can be damaged. Danger of damage to property. Attach the tow bar or towing rope to the towing eye correctly.

Tow bar

The towing eyes of both vehicles should be on the same side.

If it is impossible to avoid attaching the tow bar at an angle, note the following:

- Tow bar clearance may be restricted when cornering.
- The tow bar will generate lateral forces if it is attached offset.

Towing rope

Ensure that the towing rope is taut when the towing vehicle moves off.

Use nylon ropes or straps, which will enable the vehicle to be towed without jerking.

TOWING EYE

General



Always have the screw-on towing eye on board the vehicle.

The towing eye can be screwed into the front or rear end of the vehicle.

The towing eye is located in the **on-board tool kit**.

- Use only the towing eye supplied with the vehicle, and make sure that it is screwed in fully and is tight.
- Only use the towing eye for towing on normal roads (in other words not off-road).
- Avoid lateral loads on the towing eye, for example do not raise the vehicle at the towing eye.

Safety note

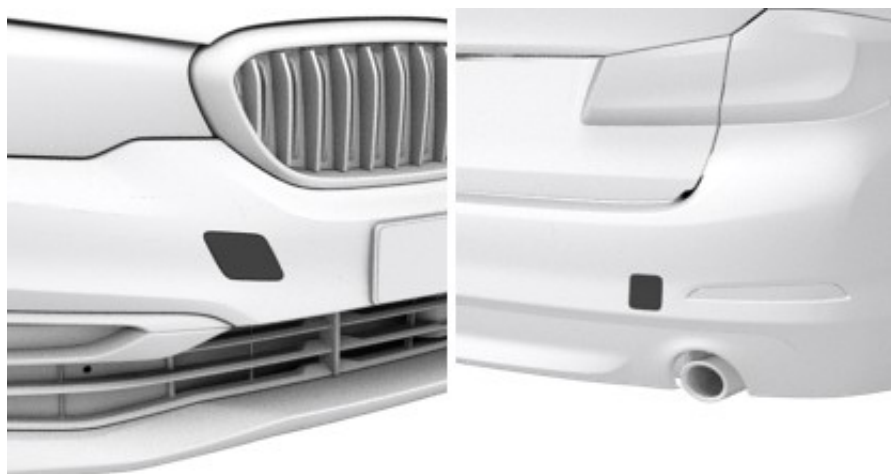
Towing eye, notes on use



NOTE

If the towing eye is not used as intended, the vehicle or towing eye may be damaged. Danger of damage to property. Observe the notes on using the towing eye.

THREAD FOR TOWING EYE



Press the marking on the edge of the cover to press it out.

TOW-STARTING

Do not attempt to tow-start the vehicle.

If necessary, start the engine **using starting assistance**.

Have the cause if the starting difficulties rectified by a Service Partner of the manufacturer or another qualified Service Partner or a specialist workshop.